

Guaranteed Same Day Photos and Appraisal Stops Cycle Time in its Tracks

Innovative service from SCA Appraisal Company gives insurers quick return on assignments

Regardless of insurance carrier size, each company want quality appraisals returned fast with excellent customer satisfaction. With the new service called **Visual**, SCA expertly leverages automotive industry resources to quickly acquire photos, so getting an estimate completed in the same day is a breeze. Utilizing mobile technology and a network of qualified automotive professionals, SCA can get vehicle damage photographs within a guaranteed 1 to 3 business hours from assignment - the adjuster, FNOL representative, or SCA can schedule an inspection window with vehicle owner. The Visual network is the fastest automotive professional based photo inspection service on the market today.

Visual gives insurers more control to rapidly close a claim with fewer limitations. With this service, carriers get accurate vehicle photos, written damage descriptions and measurements from an on- scene badged individual who knows cars and light trucks. If the vehicle reaches a shop and needs a supplement, or it's a total loss, SCA has a franchise network more than ready for the job - it's what they've done for years.

Because a service is only as good as it's easy, Visual gives everyone a seamless experience. Carriers can schedule or request a photo inspection via Visual. SCA uses their industry partner to dispatch someone to the vehicle immediately who contacts the vehicle owner to confirm 1 to 3 hour window. While at the vehicle we'll take at least 21 photos including interior, exterior and several of the damage. We'll also provide notes and 15 second video of damage which can be viewed through our portal or sent via email.

Beyond ease of use, the Visual platform is flexible - with all major systems currently integrated to receive FNOL and over 30 different methods for return delivery (including Audatex and CCC), it works with virtually any system. One other benefit of working with SCA is its comprehensive customer service. Between Burbank, Tucson and New York, the office staff always has their headsets on, ready to answer any and all questions that may arise.

Getting started with Visual is easy. Existing or past SCA clients can simply contact their account coordinator (AC@sca-appraisal.com); new clients can reach out to the sales team (ClientServices@sca-appraisal.com) for a no contracts or volume commitments on-boarding.

Visit our NACE CARS booth #1064. View our [Marketing Website](#).

Follow Us Online



Corporate Office
3817 W. Magnolia
Burbank, CA 91505
Tel 800-572-8010
Fax 800-544-1332